



FOR SUPPORT AGENTS AND CONTACT-CENTER TEAMS

Case notes the next agent can act on, and QA scores that quote the moment.

MedTx listens to the conversation with everyone's consent and writes the record from what was actually said, on your phone or computer.

Less time on notes. More time with customers.

WHAT MEDTX DOES FOR YOU · CUSTOMER SERVICE

- ✓ The issue in the customer's words, the steps taken and the resolution or escalation
- ✓ A QA score against your team's rubric, quoting the moment behind each score
- ✓ Every promise made, with its date
- ✓ A follow-up message to the customer in English and Spanish



Only what was said

Summaries, CRM fields and QA scores come only from the conversation. Anything not said is left blank and flagged.



Private by design

Never sold and never used to train AI models. Recordings are deleted after 48 hours.



Consent built in

Everyone on the call is told and agrees before recording, as all-party consent states require.



Transparent cost

You see what every call costs. Usage beyond your plan is billed at cost plus a stated percentage.

FOUNDING PRICING

Founding pricing; subject to change before launch.

BUSINESS

\$49/month per person

Includes up to \$20 of AI usage
Beyond that, usage at cost plus 25%

TEAMS

By quote

For sales teams and contact centers

INVITATION ONLY

Request an invitation: contact@medtx.org

medtx.org

Made by MedTx LLC.